



S E N T A R A®

Sentara Virginia Beach General Hospital
1060 First Colonial Road
Virginia Beach, Virginia 23454

February 11, 2021

Deborah K. Waite
Virginia Health Information
102 North 5th Street
Richmond, VA 23219

Dear Ms. Waite,

Thank you for the opportunity to comment regarding the 2019 Cardiac Care Mortality and Readmission report for Sentara Virginia Beach General Hospital. In the report, mortality for Invasive Cardiology was assessed as “Greater Than Expected”.

As part of our ongoing commitment to improve quality and provide excellent care, SVBGH has conducted a detailed review of these records. Upon review of the mortalities, SVBGH findings indicated mortality was an expected outcome for these patients based on the specifics of their diagnoses and the complexity of their health problems. Of note, 4 of the 6 patients (66%) experienced cardiac arrest prior to arrival at the hospital and 2 of the 6 patients (33%) were 85 years of age or older.

Sentara Healthcare has a well-established system-wide Cardiac High Performance Team that monitors the performance of cardiac care within all Sentara hospitals on a monthly basis with a focus to standardize evidence-based practices to improve quality, safety and service that produces consistent excellent outcomes for the patients we serve.

We appreciate VHI’s transparency with healthcare data to support our ongoing priority of improving clinical care. If you have any questions or need additional information, please contact Lisa Scheels, Director of Quality Management, at 757-395-6794.

Respectfully,

Elwood B. Boone III, FACHE
President

cc: Lisa Scheels, Director, Quality Management