



S E N T A R A[®]

RMH Medical Center

February 8, 2021

Reference: 2019 Cardiac Care Readmission Report

At Sentara RMH Medical Center we pride ourselves on providing excellent care to all of our patients. SRMH consistently monitors our patient care processes to ensure that we are using evidence-based care. VHI's transparency with health care data supports our ongoing priority of improving clinical care.

The SRMH Quality department thoroughly reviewed the readmission data released in the 2019 Cardiac Care Report. VHI reported a greater than expected readmission rate for medical patients with heart failure and for open heart surgery patients. Upon review, SRMH's findings indicated that these readmissions were either planned by the provider or were readmitted because of known potential complications for the type of procedure they underwent.

Sentara Healthcare has a well-established system-wide Cardiac High Performance Team which monitors the performance of cardiac care within all Sentara hospitals on a monthly basis with a focus to standardize evidence-based practices to improve quality, safety and service which produces consistent excellent outcomes for the patients we serve.

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