



S E N T A R A[®]

RMH Medical Center

February 8, 2018

Reference: 2016 Cardiac Care Readmission Report

At Sentara RMH Medical Center we pride ourselves on providing excellent care to all of our patients. SRMH consistently monitors our patient care processes to ensure that we are using evidence-based care. VHI's transparency with health care data supports our ongoing priority of improving clinical care.

The SRMH Quality department thoroughly reviewed the readmission and mortality data released in the 2016 Cardiac Care Report. VHI reported a greater than expected readmission and mortality rate for these two categories. Upon review, SRMH's findings indicated that these readmissions were either planned by the provider or were readmitted because of known potential complications for the type of procedure they underwent. The review of the CABG mortalities indicated that mortality was an expected outcome for these patients, based on their specific diagnoses and the complexity of their health problems.

Sentara Healthcare has a well-established system-wide Cardiac High Performance Team which monitors the performance of cardiac care within all Sentara hospitals on a monthly basis with a focus to standardize evidence-based practices to improve quality, safety and service which produces consistent excellent outcomes for the patients we serve.

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